

DEMELZA HOSPICE CARE FOR CHILDREN

JOB DESCRIPTION

JOB TITLE – Family Liaison Practitioner

REPORTS TO – Family Liaison Lead

ACCOUNTABLE TO - Deputy Director of Family Support and Therapies

RESPONSIBLE FOR – Family Support Volunteers and Affiliates

PURPOSE OF ROLE

To work directly with the children, young people and families referred to Demelza, in line with the emotional, social and advocacy support programmes delivered by Family Liaison.

KEY RESPONSIBILITIES

- To deliver targeted support through individual work and group activities to children and young people living with a terminal condition, and/or their siblings, through individual casework or group activities.
- To recognise the issues children, young people and their families face when living with a terminal condition.
- To provide advice and information to families to enable them to access appropriate services within Demelza and also within social care, education and health.
- To have knowledge of financial benefits, such as personalized budgets and offer advice and signposting where appropriate.
- To undertake other tasks, duties or projects that are commensurate with the level of the post, as directed by line manager.

Leadership

- To work in collaboration with statutory professionals including social service departments, healthcare, education services and voluntary organizations.
- To work within relevant national legislation relating to safeguarding, mental capacity and disability and all Demelza policies and procedures.
- To maintain awareness of and work within relevant national legislation relating to safeguarding, mental capacity and disability.

Governance and Education

- To participate in service monitoring, review and evaluation and outcomes of the delivery of activities and support offered.
- To work within all Demelza policies and procedures and the organisation values.
- To adopt a proactive commitment and reflective approach in continuing professional development, participate in monthly line management supervision and the annual review process.

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PERSON SPECIFICATION

Essential

- Relevant qualification in health, social care, family support or education
- Experience of working with children with disabilities in an education, social or health care setting
- Experience of running groups and 1:1 support work with children
- Awareness of the emotional, social and physical impact that a life limiting illness may have on a young person
- Proven organisational skills with ability to re-prioritise a changing workload
- Availability and willingness to work flexibly, occasionally evenings and weekends to meet the needs of the service
- Demonstrable proficiency with IT skills and record keeping
- Full UK driving licence and access to a reliable vehicle, with appropriate business insurance
- Ability to work alone or as part of a team

Desirable

- To have knowledge of financial benefits such as personalized budgets for young people
- Demonstrate an understanding of the issues relating to loss & bereavement

The tasks listed in this job description are not designed to be exhaustive and may vary from time to time according to the needs of the organisation. This document will be reviewed in consultation with the post holder as the role and services provided by the organisation develop.

Demelza is committed to safeguarding and promoting the welfare of children, young people and vulnerable adults and expects all staff and volunteers to share this commitment.

Employees are required to attend mandatory training as required by their role. Employees are expected to make reasonable efforts attend and engage in development training as part of their role within Demelza. Training may be delivered through a variety of on site and off site methods.

All employees are required to participate in staff performance reviews and supervision and to make all reasonable efforts to attend training and staff development as identified and agreed.

Employees must take the initiative to actively seek out training updates required for their role and for mandatory training, within training expiry time frames. Employees can find their current training records on the HR Database.

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